

From: Michael Wise
Sent: Thursday, January 17, 2008 2:40 PM
To: MacDonald, Trey (10100)
Cc: kristinanchors; bartsmith
Subject: Sweetwater drought response

Dear Trey:

I am sure by now you are starting to get quite a few phone calls from residents regarding the pool for the upcoming season. The current articles in the Atlanta Journal has brought about panic on some, so we have felt obligated to send all of our customers periodic e-mails updating them on what is being done to ensure an enjoyable summer around the pool.

As you may be aware, the GA EPD has restricted all outdoor pools from filling or topping off on water since this past fall. If this restriction is not lifted before the summer, all outdoor pools in Atlanta will be forced to stay closed. I have listed answers to some of the most asked questions that we have received in the past week. Please feel free to pass any or all of this information onto your residents.

1. **What is Sweetwater doing about the drought situation?** We are committed to making every effort that pools are open this summer. Our local industry group that we belong to (The Association of Pool and Spa Professionals) has hired a lobbyist to represent our concerns and those of our customers to insist on changes to the current restriction. Currently we are unsure of what this may look like but would ask that you look over the attached documents from the PR firm to see how best your neighborhood/ club could help in the fight.
2. In addition, we are looking at the possibility of purchasing a water truck to deliver water. We currently are using a tanking service that is bringing water in from out of state to fill swimming pools that we are currently renovating. The only problem that we are running into is that each tanker holds roughly 6,000 gallons of water which is more than your pool will need at any given fill up unless you are topping off once the pool cover is pulled. We are trying to see if we can store water at our office to be delivered out to the pools on an as needed basis.
3. **Should I go ahead and sign the 2008 pool service contract?** Definitely, we are continuing to operate as normal. We have started to place our chemical orders and order our supplies for the summer months. Most importantly we are in the process of staffing our pools on a first come, first serve basis. Holding off signing of the contract will only jeopardize the chances of finding a staff that will meet the approval of your board and members/ residents.
4. **What will happen to our contract if the pool is not allowed to open for the summer?** We are optimistic that this will not happen but just in case we are sending out addendums to our contracts which you should receive by the end of next week. This addendum states that if the pool is not allowed to open because of State or local authority we will renegotiate the contract and make changes to the pricing to reflect the new level of service.

The new level of service will depend greatly on what you decide to do with your facility. Here are some of the options that you would probably consider.

Pool Draining: If you were to drain the pool for the summer you would potential face structural and plaster delaminating issues once you were ready to refill the pool. This could be extremely expensive. In addition, if the water ban is lifted during the summer more than likely it would not allow for complete refilling of pool rather just topping them off.

Pool Turn Green: If you were to do nothing to the pool it would turn into a swamp within a week or so. Once this happens your pool will become a breeding ground for disease carrying mosquitoes and other insects. Algae in a pool can stain the pool plaster so when the water ban is lifted you would be forced to drain the pool for an acid wash and then may not be allowed fill the pool. If you were to try and turn the pool around chemically it could take weeks and cost thousands of dollars in chemicals.

Run Pool As Normal: This is the option that makes the most sense. We would run the filtration equipment and continue to monitor the chemical levels so that when the water ban is lifted we would be able to top of the pool and start the summer.

In any event there would be some sort of reduction in your annual contract amount. The amount would have to be determined as we get closer to the summer and if there was an actual disruption in the normal pool season.

What can you do to help? Please refer to the attached documents.

- **ASPS PR E-Mail:** This attachment is an e-mail that we received from the PR firm that our industry group has hired. It has the list of legislatures for the Georgia Senate and the House of Representatives.
- **Key Messages for summer pool Ban Issue and the Association Newsletter Article:** Both of these attachments will provide you with valuable information when talking with state officials.
- **Contact Carol Couch:** at 404-656-4713 and let her know what your position is on the water band for outdoor pools. Carol Couch is the main person at the EPD in charge of making the final decision on whether or not to exempt outdoor pools from the ban.

Should you have any additional questions or concerns, please feel free to contact us at anytime. We will continue to send out updates as we get additional information.

Please view the attached documents. Let me know if the addendum works for you and the club.

Thanks,

Michael Wise

Sweetwater Pool Management, Inc.

4727 North Royal Atlanta Drive

STE I

Tucker, GA 30084